

## Our commitment to your wellbeing-

### Information for your visit:

- Your service provider and spa associates will wear face covering before, during and after treatments
- Our team of spa professionals have completed a certified course on sanitization
- We have enhanced cleaning protocols using an EPA registered medical grade cleaner
- We have one-micron Hepa filter air purifiers in each treatment room
- Our estheticians will use a sneeze guard in addition to their KN95 mask for added protection
- Each treatment has been scheduled to allow additional time between guests so that the treatment spaces can be deeply cleaned
- Please arrive at least 30 minutes prior to your appointment; we encourage all guests to shower prior to the start of their treatment
- During check in, guests will be asked to complete an updated health questionnaire electronically
- Please bring a face covering to wear during your visit to the spa. For your convenience, if you are unable to bring your own, a mask will be provided to you to wear while you are on property. Face coverings are required during all services, excluding facials
- Your temperature will be checked using a contactless thermometer upon arrival. For the health and safety of our guests and associates, any guest with a temperature above 100.4 degrees will need to reschedule their appointment for a later date. Any service which require rescheduling upon arrival will not be charged to the guest
- Hand sanitizer will be readily available for you to use during your time in the spa
- Currently, our infrared sauna will not be in use
- Social distancing protocols will be applied and enforced in all public spa areas
- For guests who feel unwell, last minute cancellation fees will be waived

Please do not hesitate to contact the spa with questions about our health and safety protocols.